



Assistant Store Manager – Operations

RONA Langley By-Pass, Langley, B.C.

There is a career opportunity available at RONA Location (Langley) – Store #61810. Reporting to the Store Manager the **Assistant Store Manager of Operations** is responsible for providing effective day to day management and operational leadership through visibility, involvement and interaction with customers and employees. The successful candidate is an expert at communicating and maintaining Customer Service expectations. If you want to play a lead role in developing and encouraging strong and lasting relationships with our retail, professional and commercial customers - this is the position for you!

RESPONSIBILITIES:

- Provide leadership and coaching to Sales Managers and Team Members to ensure a superb customer experience
- Directly supervise the Manager-Customer Experience, Manager-Merchandising and Manager-Inventory/Receiving
- Clearly outline and communicate sales, merchandising and front-end objectives on a daily basis and ensuring inventory integrity
- Promote, develop and communicate store level priorities that complement national initiatives
- Respond to customer concerns in a timely and appropriate manner
- Work with Management team to meet budgets and maximize store profitability by controlling expenses (monitor and adjust labor, inventory management, overhead, etc...)
- MOD Duties including opening or closing the store, closing down computer systems, locking and shutting down the building and directing store operations in the Store Manager's absence

QUALIFICATIONS:

- Customer experience and sales focused
- Sound Operational knowledgeable, familiar with Standards and procedures
- Proven leadership capabilities and a commitment to managing and developing the performance of others
- Ability to lead by example, make sound decisions and communicate expectations to coworkers
- Exhibits a sense of urgency and creative problem solving; research and analyze causes, provide an innovative approach to solutions
- High sense of urgency and drive; able to set priorities and deliver results within deadlines

STATUS: Full-Time
CAREER OPPORTUNITY POSTED ON: 11/01/2017
APPLICATION DEADLINE: 11/08/2017
POSITION START: ASAP

If you are interested in the position, submit a copy of your resume and cover letter via email to the following:

Sarah Warkentin - HRBP
Email: Sarah.Warkentin@rona.ca



Founded in 1939, **RONA Inc.** is a major Canadian retailer and distributor of hardware, building materials and home renovation products, operating a network of over 500 stores with approximately 24,000 employees.

